REQUEST FOR PROPOSAL
EMERGENCY MEDICAL SERVICES
TOWN OF BERLIN, VERMONT

The Berlin Select Board is accepting Proposals for emergency medical services (EMS) for the Town of Berlin, Vermont. Proposals are to be received no later than 12 PM Monday, November 30, 2020. Six (6) complete copies of the proposals shall be submitted to: Town Administrator’s Office, 108 Shed Road, Berlin, Vermont 05602. Proposals sent by Fax or Email will not be considered. The Select Board reserves the right to accept or reject any and all Proposals.

PROPOSAL FOR EMS

Purpose
The Town of Berlin is seeking proposals from a State of Vermont approved EMS agency or vendor to provide paramedic level EMS to the Town of Berlin (excluding the Riverton Area). The Town of Berlin’s current EMS contract ends June 30, 2021. The Town seeks to secure a three year EMS contract to serve Berlin’s current service area (excluding the Riverton area) to expire on June 30, 2024 with a pricing option for an additional 2 years if the Town wishes to pursue that option. The town will provide written notice of its intentions to exercise the option, no fewer than six months prior to the expiration of the contract.

The Town of Berlin has a total residential population of approximately 3000 of which 2600 would be served by this service and an employment population of approximately 9,000. There were a total of 2,206 calls in FY’19-20. Of those calls, there were 453 emergency calls (911) and 1,753 transfers.

General Information

Contact: Please contact Assistant Town Administrator Tom Badowski, tel: 802-229-2529 or by email: zoning@berlintv.org for any questions regarding the proposal.

An agency may withdraw a Proposal before the opening in writing to the Select Board.

All proposals must be in writing and clearly address the proposal format and content items described below, and must be signed by an authorized representative of the agency. The Proposal shall include a contract start date and general contact terms.

Award of Contract
The contract will be awarded to the agency or vendor with the proposal that best meets the service needs of the Town of Berlin.
The Town reserves the right to reject all Proposals and to waive informalities and minor irregularities in the Proposals received. The Town may accept or reject any Proposal in its sole opinion is in the best interests of the Town.

Proposal Format and Contents
Proposals shall include the following information:

1. Project Proposal;

2. Name and telephone number of person(s) to be contacted for further information and clarification;

3. Total proposed annual cost of EMS for the Berlin service area, including a description and the underlying assumptions of how that total cost was developed;

4. Estimated number of annual EMS service runs for the Berlin service area during the next five years, including the estimated number of local, critical, and long distance transfers;

5. Statement of what agency will be responsible for EMS budgeting and accounting, including a detailed summary of agency EMS costs;

6. Description of billing procedures and how and when Berlin residents are charged for service;

7. The agency’s EMS revenues and sources, including Medicare and Medicaid reimbursement, and commercial insurance reimbursement;

8. Three year projection of agency revenues and expenses;

9. Detailed description of the agency’s staffing levels, including qualifications of all staff, and listing of agency and staffing certifications;

10. Outline of staffing schedules;

11. Summary of the agency’s EMS equipment costs and a list of EMS equipment (including equipment vintage); and


Insurance
The Provider shall secure and maintain during the life of the contract, Comprehensive General Bodily Injury Liability Insurance and Property Damage Liability Insurance to protect the agency and its employee for personal injury, including accidental death, as well as, from claims for property damage, which may arise from operations under this project, whether such operations by themselves or by any employee or by anyone directly or indirectly employed by them. The Contractor shall have minimum umbrella coverage of $5,000,000 per occurrence.