**Bulk Water Use Policy**

The general use of fire hydrants throughout the Town of Berlin that are supplied by Berlin Municipal Water (BMW) shall be restricted to use by BMW personnel as well as Authorized Fire Department personnel. No other BMW fire hydrant use shall be authorized or permitted under this policy without the express written consent of the Berlin Public Works Board or their designee. Illegal use of Town fire hydrants shall be punishable by fines established by Resolution.

Authorized Fire Department use of BMW for fire service training, maintenance and emergency use shall be exempt from the rates and fees imposed by BMW for Bulk Water Use. For Fire Department training that are anticipated to use greater than 500 gallons, a 48 hour notice prior to the training must be given to BMW staff. For emergency use, within 48 hours of the emergency, Fire Department personnel will record with BMW staff, location, time, duration and hydrants used in the emergency.

BMW staff will conduct fire hydrant training once a year in conjunction with Fire Department personnel.

A Customer’s written request for Bulk Water purchase must be received 48 hours prior to the Town honoring the request and detail date of water removal, estimated gallons and if applicable, tanker company to be used.

**There are two methods of bulk water extraction from BMW distribution system. They are as follows:**

A.

**Connected Customer Outlet.** Customers should read their meters prior to bulk water removal and call it into the Town office; otherwise, sewer fees may also be charged. After bulk water removal is completed, consumer must call in the final meter reading and that will be the basis for the rate charge.

B.

**Non-Connected Customers.** BMW or their authorized representative will either install a meter on a hydrant convenient for bulk water removal or estimate gallons removed by customer provided tanker(s). The final meter/estimate reading and BMW personnel time will be the basis for the rate charge. Customer Bulk water removal through hydrants will only be permissible April 15 through November 15, weather permitting.

The Berlin Public Works Board shall, from time to time as it deems fit, establish and/or amend all bulk water extraction rates and when payment of these rates will become due and payable.